

PATIENT EXPERIENCE

"Easy to Use"



"Using StudyPal during the study as been really easy. No real complaints."

"Easy"



"Just very easy to understand. I like the fact that patients have this available"

"Intuitive"

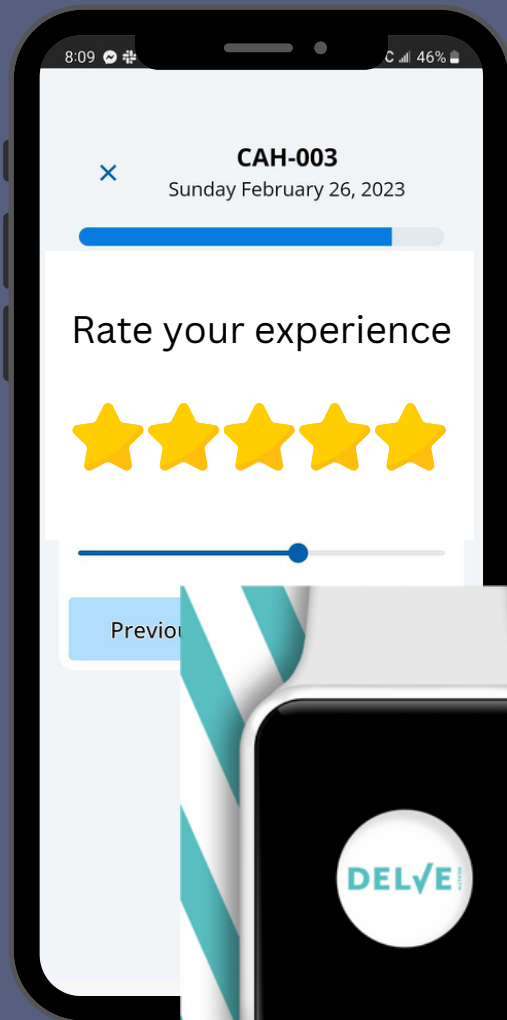


"It is pretty intuitive. I think it is easy to understand, just need a little more training."

"Good Experience"



"Platform is easy to use and the font size is great for older patients like me."



Feedback Leads to Improvements

Better Training?

"More training before using would be better for us people who aren't great at IT.."

Video Tutorials

We are currently working on creating step-by-step video tutorials to help patients.

Technical Issues?

"... technical issues ... the response time should be faster so we can complete tasks on-time."

Help Desk

We are currently working on a Help Desk to address patients in addition to sites.